



# Rain Check Conditions Sydney Harbour

## **RAIN CHECK**

EFFECTIVE 24 AUGUST 2015 & SUBJECT TO CHANGE

**A Rain Check add-on allows you to change date, for the same cruise, within 3 months of the original scheduled departure, subject to any fare variation.**

### **Rain Check**

- Add Flexibility to your *Captains Special* or *Hot Deal* fare
- Cruises: Valid on Captains Dinner and Gold Dinner only
- Price: Additional \$20 per person

### **Rain Check Terms & Conditions**

- A Rain Check add-on allows you to change date, for the same cruise, within 3 months of the original scheduled departure, subject to any fare variation
- The Rain Check add-on applies to all passengers in your booking and must be purchased at time of booking
- Valid on *Captains Special* and *Hot Deals* fares made direct with Captain Cook Cruises
- Valid on select cruises only
- New travel date must be on the same cruise as the original booking, for a single date only
- Requests must be processed a minimum of 27 hours prior to the original scheduled departure time (4.00pm the day prior local Sydney time)
- Within 48 hours prior to departure requests must be made by phone +61-2-9206 1111
- Over 48 hours prior to departure, requests can be made by email [dine@captaincook.com.au](mailto:dine@captaincook.com.au) or phone +61-2-9206 1111
- If the customer is unable to provide a new travel date, or the requested new travel date is unavailable, the balance will be credited towards a cruise up to 3 months from the original travel date (Cruise Credit Date)
- Any difference in the price of the new travel date is payable by the customer within 24 hours
- No refund is available if the price of the new travel date is less than the original fare paid
- If a cruise is not confirmed by the Cruise Credit Date, the customer forgoes all payments made
- A Rain Check add-on is not valid on special event cruises and other dates at the discretion of Captain Cook Cruises
- Rain Checks can only be used once