



## Discounted Travel Code of Conduct

By choosing to cruise with Captain Cook Cruises it is understood you have read and agree to the following Code of Conduct.

- When conversing with paying passengers, do not at any time mention that you are travelling at a discounted fare
- In respect of your fellow passengers and our Crew, please ensure your conduct is professional at all times and you do not enter (or ask to enter) "Crew Only" areas
- If requested to change table or cabin, please do so as quickly and as quietly as possible and without complaint
- Please do not ask to be upgraded
- Please do not interfere with the normal running of the vessel by interrupting the normal itinerary and procedures
- Suitable attire is "smart casual"
- Footwear must be worn at all times
- Safety must be paramount - excessive consumption of alcohol is not permitted
- Do not invite paying passengers to engage in unwanted activities

## Filming Protocol and Code of Conduct

By choosing to cruise with Captain Cook Cruises it is understood you have read and agree to the following Filming Protocol and Code of Conduct.

- Film crew is to cover own costs for any personal purchases, drinks and any optional activities, and any transfers to/from the cruise that may be outside of the general cruise schedule
- The onboard Cruise Director/Hospitality Manager (or as otherwise agreed) is the film crews main point of contact onboard, and all requests should be directed through him
- The understanding is that above all else the safety and enjoyment of Captain Cook Cruises paying guests is paramount and essential
- Through our Cruise Director/Hospitality Manager you may approach our guests to ascertain if they wish to participate in any filming - respect of their decision is expected and understood
- Whilst all care will be taken, no responsibility/liability whatsoever is borne or accepted by Captain Cook Cruises for damage or loss to any equipment of the film crew – suitable insurance must be taken out by the film crew
- All members of the film crew are bound by the company's normal terms and conditions of carriage.

This protocol should be observed to maintain the quality of the filming experience. It will assist with smooth operations and arrangements, and delivery of our cruise product to our passengers to exceed their expectations.